



## Doing more with less through effective PPM

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### Industry

Local Government

### The challenge

Improve visibility  
Reduce staff  
Better Reporting

### Sentient PPM solutions implemented

Assessment & Prioritisation  
Resourcing & Team Management

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The Auckland Regional Council (ARC) currently manages a range of activities across the Auckland region. The ARC’s work covers transport and urban development, regulatory services, policy and planning, the operation of 26 regional parks and the provision of community services through both programmes and partnerships.

### The challenges

With considerable organisational demand and limited resource, the ARC’s ICT department needed to do more with less. The team identified three immediate challenges around the delivery and management of project outcomes which became the key deliverables of the ARC’s PPM solution.

#### 1. A visible delivery picture

In such a large organisation with a diverse range of ICT projects underway at any one time, ICT has to be sure that projects can be delivered on time and in budget. The team needs to know when projects are experiencing problems so it can take the necessary steps to bring them back on track.

#### 2. A balancing act – resourcing

Across the ARC, the demand for ICT resource, particularly for projects, is considerable. The challenge ICT faces is how to best meet these organisational demands and priorities within the limited available resources. The challenge is made greater because, like many organisations.

### The solution

After consultation with Sentient analysts it was decided to develop a staged implementation plan starting with the areas of the business that would most benefit for the least effort. Since a key concern was that the right amount of effort was being directed to the most important projects, the first PPM element that was introduced was Assessment & Prioritization. This module specifically targeted et.

#### Assessment & Prioritization

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